

During network registration, you will be asked to download and install the Bradford persistent agent.

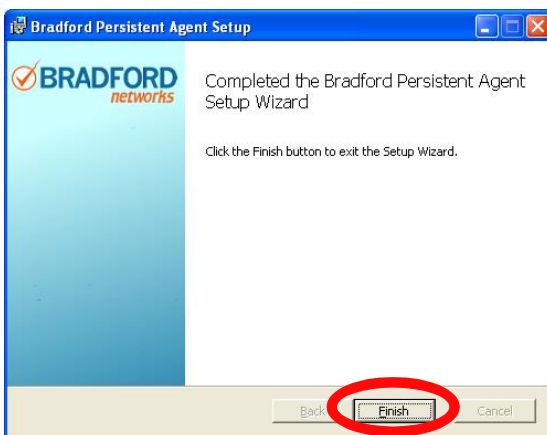
On entering your details into the registration page and clicking register, you will be presented with a download prompt.



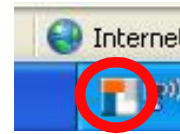
1. When presented with the PA download prompt, please click "Run".



2. Click "Next" to continue.



3. Once the installation is complete, click "Finish"



4. You can confirm the installation by checking that the above PA icon has appeared in your system tray.



5. Once the agent has communicated with the campus manager system, you will be presented with a login prompt, enter your CRSID and ResNet password here and click "Login".



6. The system will now scan your computer for security vulnerabilities and advise you on how to resolve any problems that it has detected with your computer.

If your computer successfully passes the scan, it will automatically be moved into the live ResNet network. If your computer fails on one or more security test, it will be automatically moved to the quarantine network, allowing you to resolve any detected issues before moving to the live ResNet service. When in the quarantine network, you can review your scan results at any time, by opening your internet browser and browsing to a web page you have not been to before (i.e. www.123456.com), this will redirect you to the results page.

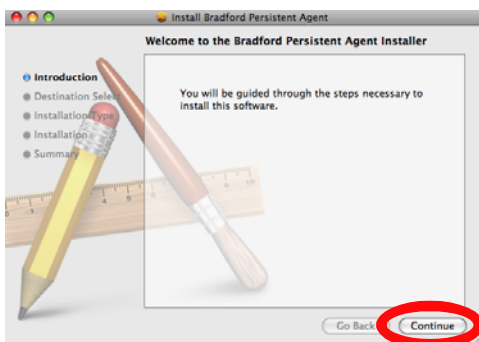


During network registration, you will be asked to download and install the Bradford persistent agent.

On entering your details into the registration page and clicking register, you may be presented with a download prompt (depending on your browser and configuration) this guide is based on using Safari on Mac OSX 10.5.4.



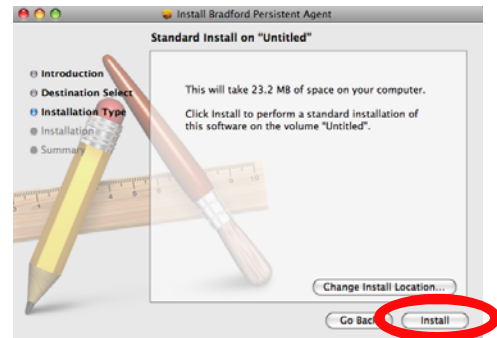
1. Once Safari has downloaded and mounted the Bradford Persistent Agent.dmg file. You will be presented with the Bradford installer options. Double click "Bradford Persistent Agent.pkg".



2. Click "Continue".



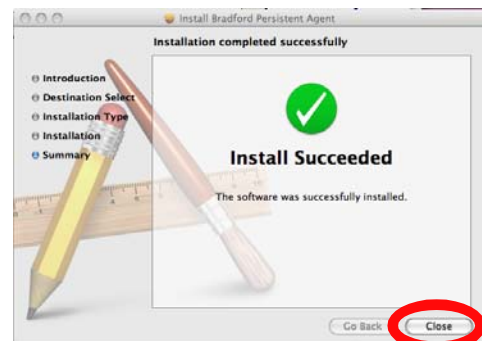
3. Choose the drive you would like to install the application to, and click "Continue".



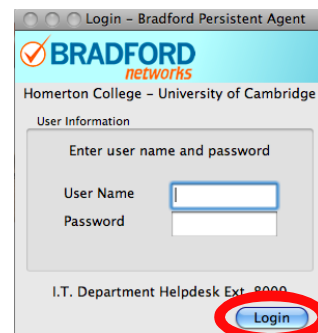
4. Click "Install".



5. Enter the Username and Password for your Mac (the user must have rights to install applications) and click "Ok".



6. Once the installer has finished copying files, click "Close".

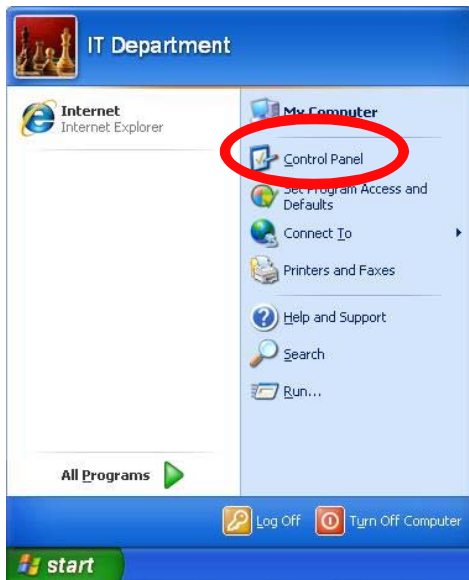


7. Enter your CRSID and ResNet password into the login prompt and click "Login".

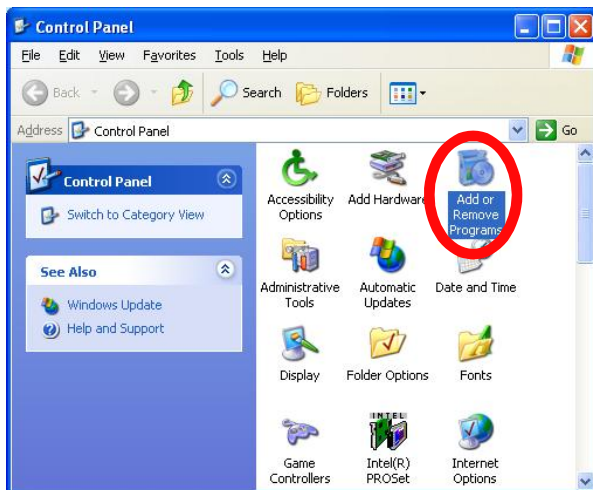
Please Note: You should retain the "Bradford Persistent Agent.dmg" file, as this will be needed in the event that you need to un-install the agent.



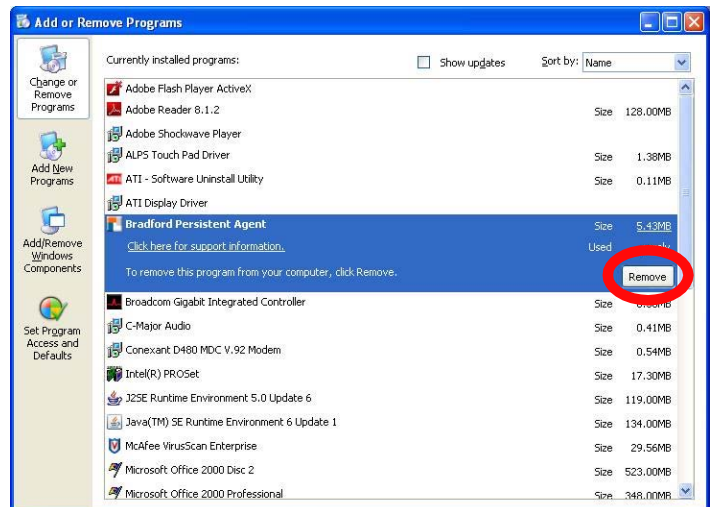
Please Note: If you intend on using the ResNet service, removing the agent will result in your computer being automatically placed into quarantine, until the agent has been re-installed.



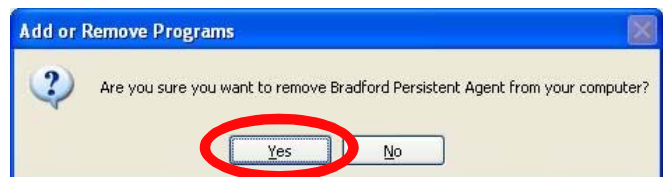
1. Click "Start" -> "Control Panel"



2. Double click "Add or Remove Programs". In Vista this is called "Programs and Features".



3. Click "Bradford Persistent Agent" in the "Currently Installed Programs" list and then click "Remove"



4. Click "Yes". Once the program is completely uninstalled, the program will automatically close.



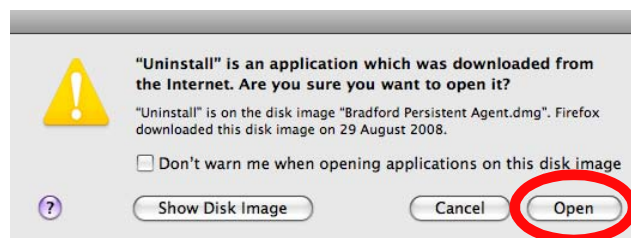
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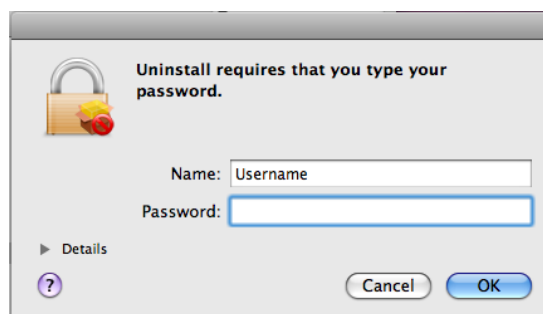
1. Locate the file "Bradford Persistent Agent.dmg" and mount it by double clicking. (The "Bradford Persistent Agent.dmg" file, is the one you initially downloaded to install the agent)



2. Double click "Uninstall" within the "Bradford Persistent Agent Installer"



3. If presented with the above box, click "Open"



4. Enter your computer username and password and click "Ok"

